

## **Warranty and Return Policy**

We want you to be completely satisfied with your purchase. If you receive a product that has a defect in materials and/or workmanship, you may return the product for a full refund or product replacement within 30 days of delivery. Only original purchasers will be refunded. This warranty does not cover cosmetic damage or damage due to accident, misuse, abuse, negligence, modification or improper operation. Proof of purchase in the form of a bill of sale, receipt or invoice (which is evidence that the unit was purchased within the warranty period) must be presented to redeem the warranty.

A return label can be downloaded from our website by clicking on the link “Warranty Card”. Please complete and include the return form, which can be found on our website as well. You may also email us at [info@butterflymover.com](mailto:info@butterflymover.com). Include in the subject line “Customer Return Request”.

### **Return Address:**

**Butterfly Mover  
Attn: Return Request  
362 Gulf Breeze Pkwy #183  
Gulf Breeze, FL 32561**

Butterfly Mover will pay the return shipping costs for products still under warranty.

### **Privacy Policy**

Butterfly Mover does not share your personal or financial information with anyone or any company.

**For more information, visit [www.butterflymover.com](http://www.butterflymover.com)**